

Maintenance Guidelines

Impressions Flooring Collection

Solid and Engineered Hardwood Flooring



Care and Maintenance

To ensure the full benefit of warranties and to extend the beauty of your new hardwood floor, we recommend the following preventative maintenance steps for your hardwood floor. Regular and appropriate maintenance will also help to ensure proper performance of your floor.

1. Preventative Maintenance

- Always protect floors when moving heavy objects, such as furniture and appliances, to prevent scratches and possible scratches and dents to the flooring. The use of plywood and an appliance lift can be useful in such situations.
- Use appropriate floor protectors under all pieces of furniture, including tables, chairs, desks, etc....

Non-staining felt pads and non-pigmented floor protectors are recommended. Area rugs are recommended in high traffic areas and at sinks. Do not use mats backed with latex or rubber as discoloration may result. Rug pads are also recommended under all area rugs. Felt rug pads are recommended. Do not use latex or rubber rug pads. Use floor mats at all entrances to help keep dirt and moisture from being tracked in.

- Remove high heels or shoes that need repair prior to entering rooms with the hardwood flooring installed. Some high heels and shoes that need repair can cause damage to the surface layers of the wood flooring.
- Impressions hardwood flooring does not recommend that you cover the flooring with a protective covering after installation. If you choose to do so, be sure to cover the floor completely. Many species of wood are light sensitive and uncovered areas can undergo color changes. Do **not** use plastic or any other material that is considered a vapor barrier for the covering.
- Do **not** tape anything, with any kind of tape, painter's blue tape, or otherwise to a finished floor.
- Be aware that area rugs placed on a wood floor do protect it from UV sun exposure which will result in color differences between the covered area of the flooring and other uncovered areas of the flooring.
- Climate and humidity control is very important to the overall performance of the flooring. Impressions hardwood flooring performs best at a temperature of 60-75 degrees Fahrenheit and relative humidity between 30-50%.

2. Routine Maintenance

- Daily removal of dirt and dust is important to prevent particles from abrading the floor's surface. Vacuuming with a soft brush attachment or dry dust mopping is recommended. Be sure **not** to use a vacuum with the beater bar engaged.
- Periodic damp cleaning is recommended. Damp cleaning does not refer to soaking the floor with water. Damp cleaning refers to the use of Impressions Hardwood Floor Cleaner, or similar PH neutral hardwood floor cleaner, to clean the floor. Be sure to vacuum or dry dust mop the floor before using any floor cleaner.
- **DO NOT USE** oil soaps, pastes, waxes, or cleaners containing lemon oils, tung oils, ammonia, vinegar, or silicones. The use of these types of cleaners will invalidate the warranty.
- Periodically inspect felt pads used on furniture and rug pads used on area rugs to ensure they are in good condition.

- Keep nails of pets well-trimmed and their paws free of dirt, gravel, grease, and other abrasive and/or staining material. Pet urine, feces, and vomit should be cleaned up immediately.
- Clean up spills immediately. Wipe up spills using a soft cloth and then use the Impressions Hardwood Cleaner or similar PH neutral cleaner to remove any remaining residue.
- **DO NOT USE** string mops, wet mops, sponge mops, or steam cleaners to clean Impressions hardwood flooring.
- **DO NOT USE** treated commercial dust mops as they contain petroleum-based solvents that can leave a chemical residue.
- **DO NOT USE** cleaning products that claim to restore, refresh, polish, add shine, or rejuvenate without first consulting with your Impressions hardwood flooring dealer.

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